

Limited Warranty Card

12-16 ton crawler spider crane

Model CS-ZZD12-16T / Crawler spider cranes

Warranty term

As stated in the order/contract

Contents: 01 Registration & coverage (p. 1) 02 Conditions & service record (p. 2)

Product registration

Customer / organization

Order / contract number

Serial number / batch

Purchase date

Warranty start date (per contract)

Warranty end date (per contract)

Normal use location

Dealer / service contact

Coverage schedule

Coverage category	Component scope	Duration
Chassis and outriggers	Ordered crawler base, frame, outriggers and fitted supports.	Order/contract
Boom, winch and slew	Actual boom, winch, rope, hook and slewing components.	Order/contract
Hydraulics and controls	Fitted hydraulic/control components and expressly included equipment.	Order/contract

WARRANTY ADMINISTRATION

Conditions & service record

Eligibility and start date

Match the model, serial number/batch and actual configuration to the written order. Keep purchase records and the completed warranty dates. Coverage start and durations follow the order/contract.

Scope and exclusions

Material or workmanship coverage follows the written terms. Overload or side loading, unsuitable support, incompatible rigging, collision, normal rope/hook/track wear and unauthorized alterations.

Wear and service costs

Normal wear, ageing, cosmetic change, consumables and routine service require express written coverage. Labor and additional service costs are included only where agreed. Applicable statutory rights remain unaffected.

1 Submit the product record

Contact the designated service channel with model, serial/batch, order and purchase/warranty dates.

2 Describe the issue

Provide the affected component, symptoms, clear photographs and relevant circumstances.

3 Retain the assessment

Keep the written assessment, agreed remedy and approved costs. Obtain authorization before alterations.

4 Record the service action

Retain completion date, action and customer/service acknowledgment. Service does not restart or extend the term unless expressly agreed.

Service record

Date / case no.	Issue / affected area	Action / authorization	Acknowledgment
_____	_____	_____	_____
_____	_____	_____	_____

Customer signature / date

Authorized service signature / stamp / date