

# Limited Warranty Card

Multi-functional single sofa  
CY-DGNDR-S33BLUE

Warranty duration

As stated in the order/contract

|                                                       |                                                 |                                                   |                                                         |
|-------------------------------------------------------|-------------------------------------------------|---------------------------------------------------|---------------------------------------------------------|
| <b>01 · Registration</b><br>Customer and order record | <b>02 · Coverage</b><br>Covered product systems | <b>03 · Conditions</b><br>Validity and exclusions | <b>04 · Service record</b><br>Claim and service history |
|-------------------------------------------------------|-------------------------------------------------|---------------------------------------------------|---------------------------------------------------------|

### Warranty registration

Customer / organization

Order / contract number

Purchase date

Commissioning / first-use date

Installed / placed location

Dealer / sales contact

Customer signature

Coverage principle

This card covers verified material or workmanship defects in the ordered sofa configuration, subject to the applicable order or contract and the conditions on page 2.

# Warranty Coverage & Claim Process

| Covered area                               | Coverage scope                                                                                                                  | Duration                        |
|--------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|---------------------------------|
| Frame and fixed load-bearing structure     | Material or workmanship defects in the ordered frame and fixed supporting structure.                                            | As stated in the order/contract |
| Upholstery construction and fixed seams    | Manufacturing defects in the ordered upholstery assembly and fixed seams, excluding normal wear and appearance change from use. | As stated in the order/contract |
| Recline or adjustment mechanism            | The ordered manual or powered adjustment mechanism, only when included in the applicable configuration.                         | As stated in the order/contract |
| Electrical actuator and control components | Ordered electrical adjustment components only when present and expressly covered by the applicable terms.                       | As stated in the order/contract |
| Cushioning, surface finish and wear items  | Covered only when expressly included in the applicable order or dedicated warranty terms.                                       | As stated in the order/contract |

### Valid conditions

- The sofa matches the model and configuration recorded in the applicable order or contract.
- Use, placement and care follow the supplied instructions and normal indoor furniture practice.
- A claim includes the order record, defect description, photographs and requested supporting information.
- The product has not been altered by unauthorized persons or fitted with incompatible parts.

### Exclusions

- Normal wear, gradual softening, surface patina, colour variation or appearance change from ordinary use.
- Damage caused by misuse, excessive load, impact, sharp objects, pets, unsuitable cleaning agents, moisture or heat.
- Damage caused by unauthorized alteration, improper placement, incompatible accessories or external events.
- Items outside the ordered configuration or outside the written order or contract terms.

### Claim process

1. Stop using the affected function if continued use may enlarge the defect.
2. Record the model, order or contract number, date, defect location and clear photographs.
3. Submit the claim through the agreed sales or service contact.
4. Retain the product and affected parts until the assessment is complete.

Service date

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Claim / service description

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Resolution and signature

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